



First Time Login Experience for December 5 and Beyond

For first-time sign on instructions

**RCB
BANK**

That's my bank!
MEMBER FDIC

1

Visit RCBbank.bank to login to Online Banking or open the RCB Bank Mobile Banking App for mobile banking like normal.

2

Your **initial password** will be the last four digits of your Social Security Number or Tax ID Number.

3

Next you will be asked to confirm your identity by receiving a one-time code via text or phone call. Pick the phone number you wish to receive the code by.

- If numbers listed are no longer valid, please contact us at 855-226-5722 for assistance.

4

You will enter the code in the box once received.

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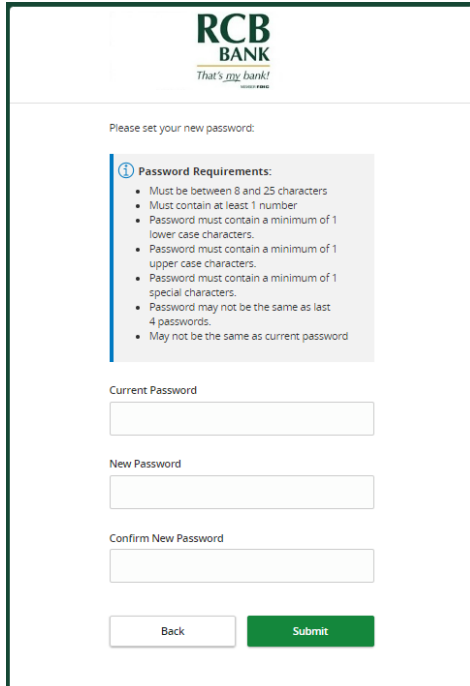
Additional steps on the back.

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Get in touch. 855.226.5722 | RCBbank.bank

5

Upon entering your secure access code, your next screen will be where you enter a new password. You will create a new password on this screen.



The screenshot shows the RCB Bank logo at the top with the tagline "That's my bank!". Below the logo, it says "Please set your new password:". A "Password Requirements" box lists the following rules:

- Must be between 8 and 25 characters
- Must contain at least 1 number
- Password must contain a minimum of 1 lower case character.
- Password must contain a minimum of 1 upper case character.
- Password must contain a minimum of 1 special character.
- Password may not be the same as last 4 passwords.
- May not be the same as current password

Below the requirements are three input fields: "Current Password", "New Password", and "Confirm New Password". At the bottom are "Back" and "Submit" buttons.

6

You will then be prompted to accept the Online Banking disclosure.

7

The next screen allows you to register your device. **Registering your device is a way for the system to remember you and will not require the security access code each time.** If you are on a public computer we would not recommend registering the device. For example, a public library computer.



The screenshot shows a notification banner at the top: "Select 'Register Device' if you are logging in from a personal device. Select 'Do Not Register Device' if you are logging in from a public device or do not wish to register at this time." Below the banner is the RCB Bank logo and tagline. The main content area says "Device Registration" and "Access Code Accepted." There are two buttons: "Do Not Register Device" and "Register Device".

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Now you can begin your banking!

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