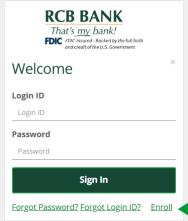# How to Enroll in Online Banking
Create your user ID, register your device and set your password.

RCB BANK
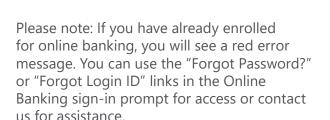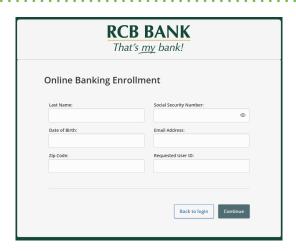*That's my bank!*
MEMBER **FDIC**

1 Visit RCBbank.bank and click on the **Enroll** link within the online banking sign-in prompt. You can also download the RCB Bank Mobile Banking App and click the enroll button on the sign-in screen.
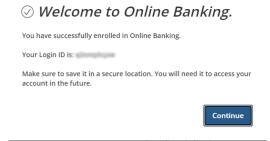
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FDIC FDIC-Insured - Backed by the full faith and credit of the U.S. Government

Welcome   ✕

Login ID
Login ID

Password
Password

Sign In

Forgot Password? Forgot Login ID?   Enroll

2 Enter your information in the Online Banking Enrollment form, including the user ID you would like to use to log in to Online Banking.

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Online Banking Enrollment

Last Name: Social Security Number:

Date of Birth: Email Address:

Zip Code: Requested User ID:

Back to login   Continue

Please note: If you have already enrolled for online banking, you will see a red error message. You can use the "Forgot Password?" or "Forgot Login ID" links in the Online Banking sign-in prompt for access or contact us for assistance.

⚠ Your enrollment for Online Banking cannot be processed at this time. You may already have an Online Banking profile or the information you provided does not match what we have on file. Please verify your information and try again, or give us a call, 855.226.5722.

3 If the login ID you have chosen is available and your information has been entered correctly , you will see a successful enrollment confirmation. Please make note of your User ID as that is what will be used to access your online banking in the future.

⊘ *Welcome to Online Banking.*

You have successfully enrolled in Online Banking.

Your Login ID is:

Make sure to save it in a secure location. You will need it to access your account in the future.

Continue

> ## Continued on next page

? ## Get in touch. 855.226.5722 | RCBbank.bank

4 Next you will be asked to confirm your identity by receiving a one-time code via text, phone call or push notification. Pick the phone number you wish to receive the code. Once you receive the code, enter it in the Secure Access Code field.

• If numbers listed are no longer valid, please contact us at 855-226-5722 for assistance.

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Please select a secure delivery method:

Push: iPhone

Call me: (XXX) XXX-

Text me: (XXX) XXX-

Call me: (XXX) XXX-

Secure Access Codes are temporary, one time use codes and are active for 15 minutes after they have been requested. If you haven't yet received your code, please contact us at 1 (855) 226-5722 for assistance.

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Enter your Secure Access Code

Back   Submit

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5 Upon entering your secure access code, your next screen will be where you enter a new password.

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Please set your new password:

ⓘ **Password Requirements:**
• Must be between 8 and 25 characters
• Must contain at least 1 number
• Password must contain a minimum of 1 lower case characters.
• Password must contain a minimum of 1 upper case characters.
• Password must contain a minimum of 1 special characters.
• Password may not be the same as last 4 passwords.
• May not be the same as current password

6 Once you create a password, you will then be prompted to accept the Online Banking disclosure. You will then be prompted to review contact information. If anything is incorrect, please contact us to correct any errors rather than correcting it here. You can click to proceed to the next step.

New Password

Confirm New Password

Back   Submit

---

7 The next screen allows you to register your device. Registering your device is a way for the system to remember you and will not require the security access code each time. If you are on a public computer we would not recommend registering the device. For example, a public library computer.

You are now enrolled in Online Banking!

Select 'Register Device' if you are logging in from a personal device. Select 'Do Not Register Device' if you are logging in from a public device or do not wish to register at this time.

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Device Registration
Access Code Accepted.

Do Not Register Device

Register Device

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